

Frequently Asked Questions

How will I communicate with my Oncology Nurse Specialist?

Your Oncology Nurse Specialist will call to check in on you at an established time of your convenience. You can also call your Oncology Nurse Specialist directly Monday-Friday, 9:00 a.m. - 6:00 p.m. EST at **800.983.1590**.

How do I enroll into the program?

Call **800.983.1590** to enroll in Biologics' Care Integration program.

How much will this support program cost?

Biologics' Care Integration program is free as part of your health insurance plan.



Biologics will provide language translation services as needed at no cost for patients and/or their caregiver. Patients who have vision, speech, hearing and/or other impairments will be provided additional support to ensure their care needs are met via a TDD line, TTY line or braille company.

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Biologics' Care Integration Program



Our Team, Supporting You
A benefit for members impacted
by cancer

Who We Are

Biologics works to improve the lives of those with cancer. No matter what role we play, we have a shared singular focus: improving the patient experience.

Our team includes nurses, care managers, pharmacists and social workers and we are dedicated to helping members and their families find the clinical, financial and emotional support they need throughout their therapy.

Contact Us

Biologics' Care Integration Program is offered free of charge through your health insurance plan.

For more information, call **800.983.1590**.



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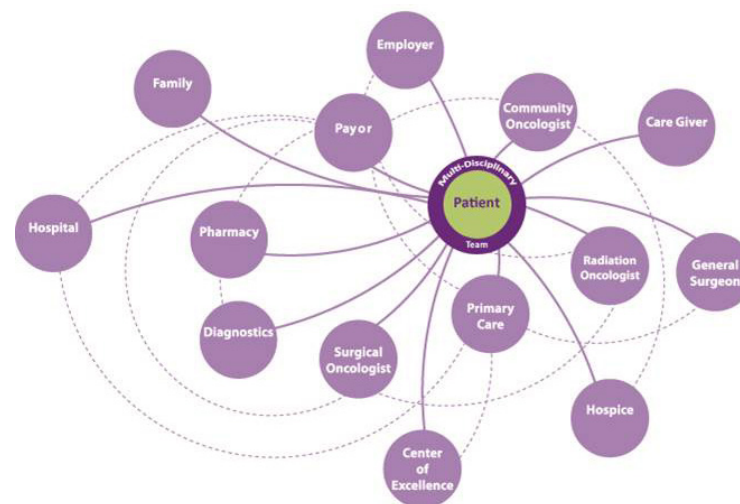
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"This is a very daunting passage in my life. Your people are really rays of sunshine. It's like having a best friend sitting across from you, holding your hand and reassuring you."

- a Biologics program participant

How Our Program Works

We understand the fragmented nature of the healthcare system, and how overwhelmed patients can feel when trying to navigate this complicated system on their own. Our program is designed to serve as a personal resource for you and your family, and is offered at **no cost** to you.



Each patient enrolled will have a dedicated **Oncology Nurse Specialist** who, from point of diagnosis through treatment and release from medical care, will:

- Provide disease specific educational resources to help manage the side effects of treatment
- Help coordinate care, working collaboratively with treating providers
- Confirm that treatments align with coverage benefits
- Help find copay and financial assistance when needed
- Help facilitate second opinions